

## Publikationen:

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- Looks, V., Wu, B., Kay, J. M. (2000) 'Business Process Development – An Integrated Business Process for Increased System Agility' IN: Managing Innovative Manufacturing – MiM2000, Birmingham, UK.
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- Looks, V., Kay, J. M. (1996) 'The Design of a Training and Development System' IN: Proceedings of the 12th National Conference on Manufacturing Research, Bath, UK.
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